



BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)
Office of the Chief General Manager, Telecom, A P Circle
Doorsanchar Bhavan, Hyderabad-500001.

A.P. Telecom Circle will hold

50th Circle Level Telephone Adalat, SEPTEMBER 2014

At Hyderabad under the Chairmanship of Chief General Manager to redress the Complaints of Customers in A.P. Telecom Circle.

All Complaints/grievances which are received upto 30-09-2014 only will be considered.

The representation signed by Customers must contain the following particulars regarding the previous correspondence with the BSNL (a) the reference/copies of replies received from the BSNL by the customer and (b) the petition to the Telephone Adalat with the reasons for non-satisfaction.

Customers may please note that the following type of petitions only will be registered.

1. The cases of appeals against the decisions of the District Level (SSA) Adalats.

After examining each case, the Telephone Adalat will intimate the date time and place for personal hearing of the petitioner on the unresolved case and after final hearing, the decision of the Telephone Adalat will be intimated with in two weeks to the parties.

CUSTOMERS MAY PLEASE NOTE THAT: -

Complaints of routine nature, inquiries or routed through Council/Association/ Group and inquiries from STD PT/Local PT attendants will not be entertained.

The representations duly superscribing as “ **CIRCLE LEVEL TELEPHONE ADALAT, SEPTEMBER 2014**” should be addressed to **Asst. General Manager (CS)**, Room No. 210, % C.G.M. Telecom, AP Circle, Nampally Station Road, Hyderabad - 500 001 so as to reach on or before **30-09-2014** and cases can be sent on FAX No.040-23200254. The petitioners are requested to give their contact telephone number/e-mail address.

Asst. General Manager (CS)
O/o CGMT, AP Circle
Hyderabad-500 001

Phone No: 040-23200101 Fax No: 040-23200254

* Dial 56700/56799 on Your Mobile for BSNL Tunes (RBT)

*Dial 12555 on Your Mobile/b-fone for Voice Services like
Jokes/Songs/News/Cricket & much more.....

The most trusted Telecom Brand

*****For booking Landline/Broadband/Both Landline & Broadband please SMS LL/BB/LL+BB to 54141 (from BSNL) to 9400054141 (from others).**